

"Point of Need" Services

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GPO has partnered with The University of Illinois at Chicago's (UIC) Daley Library to provide virtual reference service to the public. UIC is working with almost twenty other academic, public, and state Federal depository libraries to provide chat and e-mail service through [Government Information Online: Ask a Librarian \(GIO\)](#).

GIO is an example of a successful collaboration and represents how depository libraries are focusing on services to provide access to government information.

This service partnership is consistent with GPO's strategic direction and the Depository Library Council's vision of serving users at their point of need.

GPO is interested in collaborating with other depository libraries to provide "point of need" access to Federal information. If you would like to propose such a partnership, please submit a [partnership inquiry form](#) to GPO.